

**Hourly Breakdown of Monthly Calls Received for GIC in 2010**

Hour	Monthly Calls Received												
	January	February	March	April	May	June	July	August	September	October	November	December	Total
<b>8</b>	5,648	7,013	7,936	7,404	6,131	8,953	9,108	10,734	10,551	10,423	10,206	11,164	105,271
<b>9</b>	9,120	10,393	11,252	9,178	8,626	12,585	13,604	16,399	16,443	15,048	15,287	16,867	154,802
<b>10</b>	9,357	10,677	11,275	9,152	9,105	12,916	14,008	17,226	16,517	16,030	15,910	18,194	160,367
<b>11</b>	10,832	10,041	10,206	8,285	8,090	11,611	12,994	16,019	15,017	14,531	14,483	17,063	149,172
<b>12</b>	7,709	8,643	8,731	7,138	6,698	11,088	11,285	13,508	13,761	12,259	12,512	14,945	128,277
<b>13</b>	6,777	7,272	7,890	6,329	6,030	9,486	9,851	12,281	12,808	10,814	10,920	13,209	113,667
<b>14</b>	6,684	7,356	7,829	6,098	6,132	8,741	9,755	12,196	12,672	11,182	10,661	12,721	112,027
<b>15</b>	5,881	6,571	7,047	5,461	5,454	8,324	8,704	11,431	11,964	10,178	9,645	11,204	101,864
<b>16</b>	4,274	4,225	4,566	3,781	3,743	5,431	5,659	6,945	7,448	6,668	6,313	7,623	66,676
<b>17</b>	3,038	2,958	3,227	2,868	2,543	3,654	3,947	4,595	5,145	4,362	4,115	5,220	45,672
<b>18</b>	2,654	2,408	2,730	2,775	2,293	3,325	3,651	4,161	4,515	3,991	3,959	4,356	40,818
<b>19</b>	2,365	2,256	2,721	2,559	2,342	3,284	3,432	4,485	4,452	3,929	3,863	4,719	40,407
<b>20</b>	235	7	12	107	296	99	237	329	45	98	48	39	1,552